# DACC Students & Alumni

Need Help? Experiencing Technical Difficulties?
This is the SPOT for you!

<table>
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<tr>
<th>Problem</th>
<th>Weblink/Procedure</th>
<th>Office at DACC</th>
<th>Phone Number or Email</th>
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| Log In/Password problems…If you are not able to retrieve your log in and password for the first time… | 1. Check with Admissions to make sure that we have your correct birth date.  
Technology Center | 443-8800 admissions@dacc.edu  
443-8871 cns@dacc.edu |
| Forgot Your Log In or Password?  
- For Current Students  
- For Alumni | **Current Students:**  
Contact Computer & Network Services  
**Alumni/Past Students:**  
Contact Brian Pollitt, Admin. Data Systems Dept. | Technology Center  
Vermilion Hall | 443-8871 or cns@dacc.edu  
443-8854 or bpollitt@dacc.edu |
| Registering Online | **Get Approved to Register Online**  
**How to Register Online**  
**Classes/Programs NOT Eligible for Online Registration** | Academic Advisement & Counseling | 443-8750 |
| Blackboard Questions | [http://www.dacc.edu/online/blackboard/Bb_StudentFAQ.pdf](http://www.dacc.edu/online/blackboard/Bb_StudentFAQ.pdf) | Maggie Hoover | 443-8855 mhoover@dacc.edu |
| Online Classes | Link to Online Classes: [http://www.dacc.edu/online/](http://www.dacc.edu/online/) | Maggie Hoover | 443-8855 mhoover@dacc.edu |
| How to Funnel One Email Account Into Another | For Student Email Accounts, while in Google mail:  
- Click "Settings" in the upper right,  
- Select the "Forwarding and POP/IMAP" section.  
- At this point, you can tell it to forward a copy of incoming mail to some other address. There is also an option to either keep the message or delete it after it has been forwarded. | Computer & Network Services | cns@dacc.edu |