

DACC Online Student Satisfaction Survey
Results from Online Learning Orientation sessions (on campus, F2F)
2008 - 2009

Survey Question		May-08		Jun-08		Aug-08		Sep-08		Winter 2008		Jan-09		Combined	
		Response Count	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count	Response Percent
Total Attendees: 607															
Surveyed: 495															
1. The Orientation objectives were clear.															
	Strongly Agree	39	70.9%	52	61.9%	106	54.1%	6	60.0%	16	80.0%	87	66.9%	306	61.8%
	Agree	16	29.1%	32	38.1%	87	44.4%	3	30.0%	4	20.0%	40	30.8%	182	36.8%
	Disagree	0	0.0%	0	0.0%	3	1.5%	1	10.0%	0	0.0%	2	1.5%	6	1.2%
	Strongly Disagree	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.8%	1	0.2%
2. I was able to follow along with the tutorial and the materials presented today.															
	Strongly Agree	40	72.7%	63	75.0%	107	54.6%	5	50.0%	16	80.0%	82	63.1%	313	63.2%
	Agree	15	27.3%	17	20.2%	83	42.3%	5	50.0%	4	20.0%	43	33.1%	167	33.7%
	Disagree	0	0.0%	2	2.4%	5	2.6%	0	0.0%	0	0.0%	3	2.3%	10	2.0%
	Strongly Disagree	0	0.0%	2	2.4%	1	0.5%	0	0.0%	0	0.0%	2	1.5%	5	1.0%
3. I am comfortable with the technology involved in taking an online course.															
	Strongly Agree	28	50.9%	42	50.0%	87	44.4%	4	40.0%	13	65.0%	76	58.5%	250	50.5%
	Agree	24	43.6%	40	47.6%	101	51.5%	5	50.0%	6	30.0%	47	36.2%	223	45.1%
	Disagree	3	5.5%	2	2.4%	8	4.1%	1	10.0%	1	5.0%	6	4.6%	21	4.2%
	Strongly Disagree	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.8%	1	0.2%
4. I understand the functionality of my DACC Network ID & Password.															
	Strongly Agree	37	67.3%	53	63.1%	114	58.2%	6	60.0%	15	75.0%	86	66.2%	311	62.8%
	Agree	17	30.9%	29	34.5%	81	41.3%	4	40.0%	5	25.0%	39	30.0%	175	35.4%
	Disagree	1	1.8%	2	2.4%	1	0.5%	0	0.0%	0	0.0%	3	2.3%	7	1.4%
	Strongly Disagree	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	1.5%	2	0.4%
5. I am able to locate my online course(s) and I am prepared to make contact with my instructor(s) before the first day of class.															
	Strongly Agree	29	52.7%	47	56.0%	96	49.0%	6	60.0%	15	75.0%	79	60.8%	272	54.9%
	Agree	25	45.5%	36	42.9%	89	45.4%	4	40.0%	5	25.0%	46	35.4%	205	41.4%
	Disagree	1	1.8%	1	1.2%	9	4.6%	0	0.0%	0	0.0%	3	2.3%	14	2.8%
	Strongly Disagree	0	0.0%	0	0.0%	2	1.0%	0	0.0%	0	0.0%	2	1.5%	4	0.8%
6. Overall, I feel prepared to take an online course at DACC.															
	Strongly Agree	22	40.0%	41	48.8%	71	36.2%	3	30.0%	13	65.0%	66	50.8%	216	43.6%
	Agree	29	52.7%	40	47.6%	116	59.2%	6	60.0%	7	35.0%	57	43.8%	255	51.5%
	Disagree	4	7.3%	3	3.6%	9	4.6%	1	10.0%	0	0.0%	4	3.1%	21	4.2%
	Strongly Disagree	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	3	2.3%	3	0.6%
7. How did you learn about today's session?															
	flyer posted on campus	3	5.3%	1	1.1%	3	1.5%	0	0.0%	2	8.3%	2	1.4%	11	2.1%
	DACC Student News	0	0.0%	2	2.2%	1	0.5%	0	0.0%	1	4.2%	3	2.0%	7	1.3%
	from an instructor	2	3.5%	8	8.7%	18	8.7%	0	0.0%	2	8.3%	17	11.6%	47	8.8%
	Registration Office	37	64.9%	60	65.2%	123	59.7%	4	40.0%	6	25.0%	37	25.2%	267	49.8%
	scrolling marquee on DACC homepage	2	3.5%	1	1.1%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	3	0.6%
	fellow classmate	0	0.0%	1	1.1%	15	7.3%	1	10.0%	0	0.0%	4	2.7%	21	3.9%
	New Student Orientation	6	10.5%	14	15.2%	30	14.6%	3	30.0%	1	4.2%	12	8.2%	66	12.3%
	Counselor	0	0.0%	0	0.0%	16	7.8%	0	0.0%	11	45.8%	68	46.3%	95	17.7%
	Other (please specify)	7	12.3%	5	5.4%	0	0.0%	2	20.0%	1	4.2%	4	2.7%	19	3.5%
		57	100.0%	92	100.0%	206	100.0%	10	100.0%	24	100.0%	147	100.0%	536	100.0%

In Summary,
56.2% of students Strongly Agree that the information was beneficial.
40.6% of students Agree that the information was beneficial.
2.7% of students Disagree.
0.5% of students Strongly Disagree.